

St John of God Health Care
Central Distribution
All Around Australia







Structure St John of God Health Care

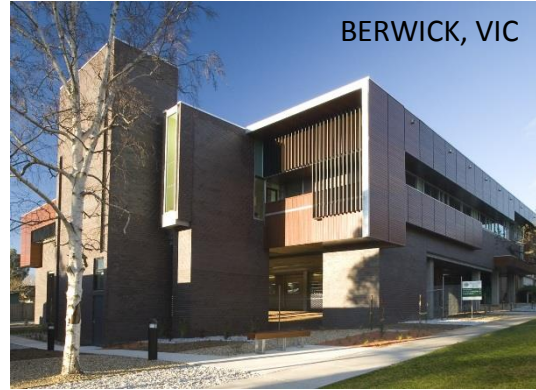
- SJGHC is a wholly owned and controlled entity of St John of God Australia Ltd, a civil and canon law entity established in 2004 to sponsor the ministry previously sponsored by the Sisters of St John of God.
- The Sisters are members of St John of God Australia Ltd together with the majority of the dioceses in which we operate, as well as the Hospitaller Order of St John of God.
- The non-executive Trustees of St John of God Health Care appoint members of the Board.
- The Board provides direction and guidance to the Group Chief Executive Officer and through him the Group Management Committee

- **15,000 employees**
- **23 facilities**
- **3,084 hospital beds**
- **324,831 overnight & day patients Treated**
- **12,113 babies delivered**
- **2 million Pathology episodes**
- **Revenue 1.6 billion**





BALLARAT, VIC



BERWICK, VIC



BENDIGO, VIC



WARRNAMBOOL, VIC



PINE LODGE, VIC



GEELONG, VIC

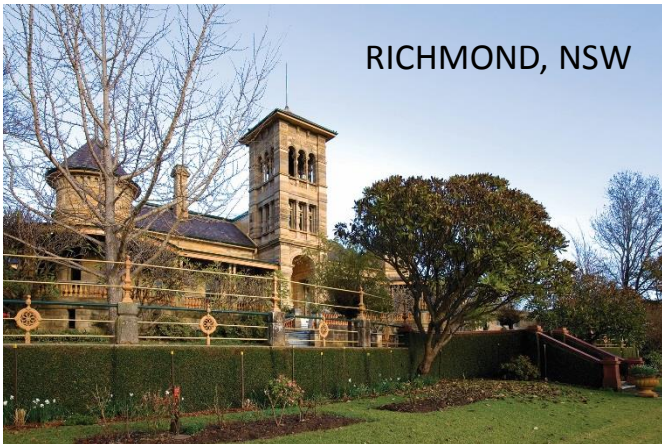
HAWKESBURY, NSW



BURWOOD, NSW

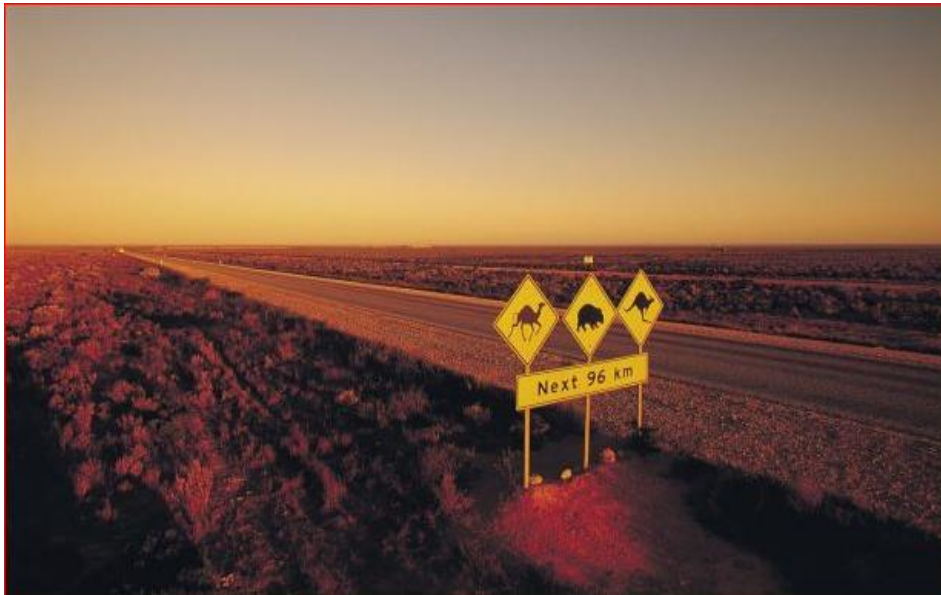


RICHMOND, NSW





ST JOHN OF GOD
Health Care





Perth – Sydney: Road 3934 km / Air 3301 km

Perth – Melbourne Road 3418 km / Air 2700 km

Perth – Singapore – 3912 km

Brisbane to Perth – 4,309 km

MIDLAND, WA



SUBIACO, WA



MT LAWLEY, WA



GERALDTON



GERALDTON, WA



MURDOCH, WA



BUNBURY, WA





Facility	Beds	Theatres	Procedure Rooms	Cath Labs	A&E
Subiaco Hospital	578	24	4	2	
Murdoch Hospital	477	16	5	2	x
Midland Public & Private Hospital	367	9	3		x
Mt Lawley Hospital	205	8	2		
Bunbury Hospital	145	5		1	x
Geraldton Hospital	60	2	1		
	1772	62	14	5	
Accord	33 Sites				
Geelong Hospital	252	12		1	x
Ballarat Hospital	196	5	1	1	x
Bendigo Hospital	122	6	1	1	
Berwick Hospital	82	4			
Warrnambool Hospital	73	3			
Frankston Rehab Hospital	69				
Pinelodge Clinic	54		3		
	848	30	5	3	
Hawkesbury District Health Service	131	3	1		x
Burwood Hospital	95		2		
Richmond Hospital	88		2		
	314	3	5		

Group Supply Teams:

Procurement Team

- What to buy
- Who to buy it from
- What we pay for it
- Contract negotiation and administration
- Supplier performance
- Rebate management
- Supplier KPI's
- Data sharing

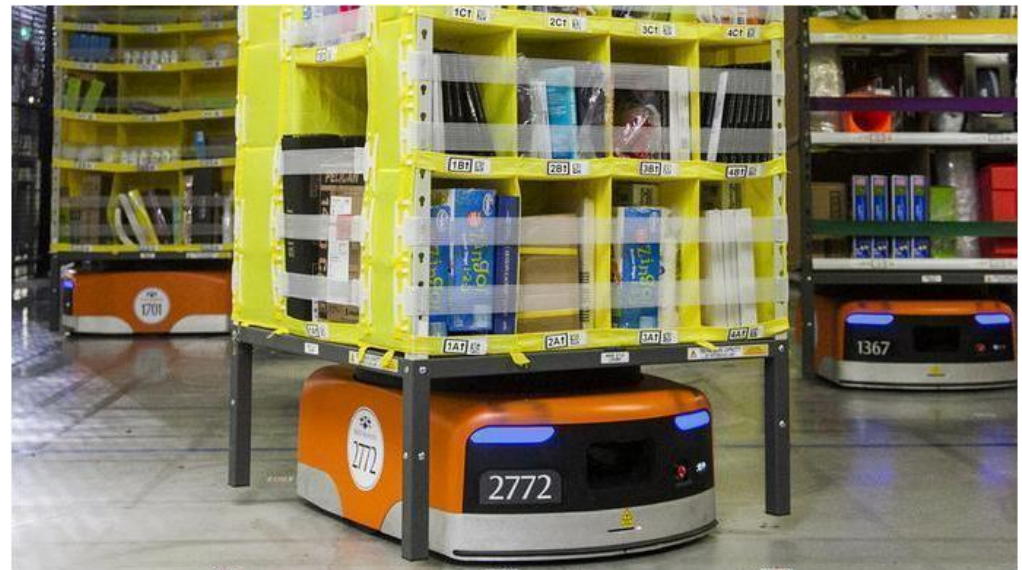
Logistics Team:

- Right products
- Right quantity
- Right place
- Right Time









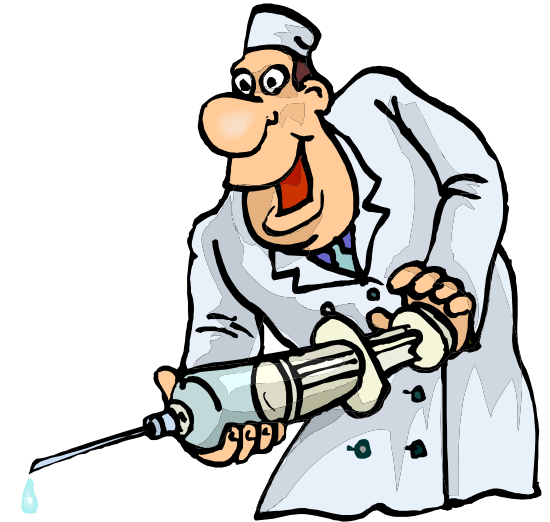


ST JOHN OF GOD
Health Care





Distribution Centres	Annual Turnover (\$mill)	Pick lines (1,000)	Annual STR
O'Connor	\$49	483	12
Wendouree	\$14	256	10
	\$63	739	
VMI			
IV Fluids			
Procedure Pack			
Direct to Dept			
Washroom / General Supplies			
Direct Order via Suppliers Portal			
Printing			
Stationery			
Uniforms (soon)			



Item	Annual Pick	Annual Units	Ave Daily Units
MEDIUM EXAM GLOVES	4,106	4,001,800	10,964
DRESSING, NON-ADHERENT: PRESSURE PAD, IV	3,877	671,900	1,841
SYRINGE L/L 10ml	3,269	544,646	1,492

Fundamentals:

Group Supply Logistics is the 3PL to SJGHC:

- Service, Service, Service
- Compliance to schedules
- Accuracy of Supply
- Supply in full, 1st time
- Communication, communication, communication.
- Low cost



			ITEM RANGE	
STATE	IMPREST LOCNS	TOTAL ITEMS TO COUNT	FROM INVENTORY	FROM SUPPLIER
WA	280	37,481	2,352	4,821
VIC	179	24,367	1,985	2,482

Service Enhancements:

- Deduct Outstanding quantity
- Approval required
- Not Schedule Count
- Purchase Order Line consolidation



Oracle Financials V12

Warehouse Technology Project:

- Improve Accuracy
- Improve productivity

Clinician's Preference Card Project:

- Digitalise the preference card
- Interface with PMS & Inventory
- Create bill of materials
- Pick from Warehouse (Perth Metro Area)

E Commerce:

- Transmission / validation of PO
- Advanced shipping notice
- Efficient invoicing
 - E-invoice
 - RCTI
 - Invoice Portal
 - Credit cards



One of biggest challenges is

Achieving The Perfect Purchase Order:

- Right Goods, delivered to
- Right address, in the
- Right Condition, within the
- scheduled time. with
- Accurate & timely invoice, so we can
- Pay on time

Fault = combination of

- Us
- Supplier

6 -8 SJGHC FTE involved



PERFECT

Joint Service Review

Customer:	MURFRAN		
Contact:	Irene VanStaden Nurse Manager		
Date:	26/05/2017	Time:	09:30
Location:	Nurse Managers Office	Supply Contact:	Jim Scifleet
Guests:			
Item:	Discussion:	Action by Whom:	
1	Previous Minutes Accepted.		
2	Priced Packing Slips Irene confirmed that she is receiving her Priced Packing Slips.		
3	Back Order Reports (Electronic) Irene confirmed that she is receiving her Back Order Reports.		
4	Delivery Times Scan day(s) Wednesday Fill day(s) Thursday		
5	DIFOT report (Service Level KPI) C1 100.00%, C2 N/A%, C3 99.15%, C4 99.41%		
6	Imprest Area House Keeping Imprest areas are kept tidy. Imprest Audit completed 06/05/2016. Next Imprest Audit scheduled for June 2017.		
7	Imprest Maintenance Irene confirmed that she is sending completed Online Imprest Maintenance Forms to Cataloguing for processing. Irene is continually monitoring and updating Imprest levels.		
8	Imprest Review Imprest Review completed 27/10/2016. Next Review scheduled for October 2017.		
9	New Business 1. Have there been any back orders over the past period (Month) that has not been managed well? No If Yes, please provide examples 2. Has your Imprest been managed to your expectations? Yes If No, please provide examples. 3. Is the Group Supply Logistics Service meeting your expectations? Yes If No, please provide examples.		
10	Other Business Irene advised no issues to discuss with Supply. Irene has requested a meeting every three months and is aware that if any issues arise, to call or email Jim. There is no need to wait until the next meeting.	Jim	
Next Meeting Date:	18/08/2017	Time:	09:30
Location:	Nurse Managers Office	With whom:	Jim Scifleet

A copy of this JSR is to be given to the Customer area Manager, and kept by GSLS both in hard copy and electronic format



ST JOHN OF GOD
Health Care

YOU WANT IT
WHEN?

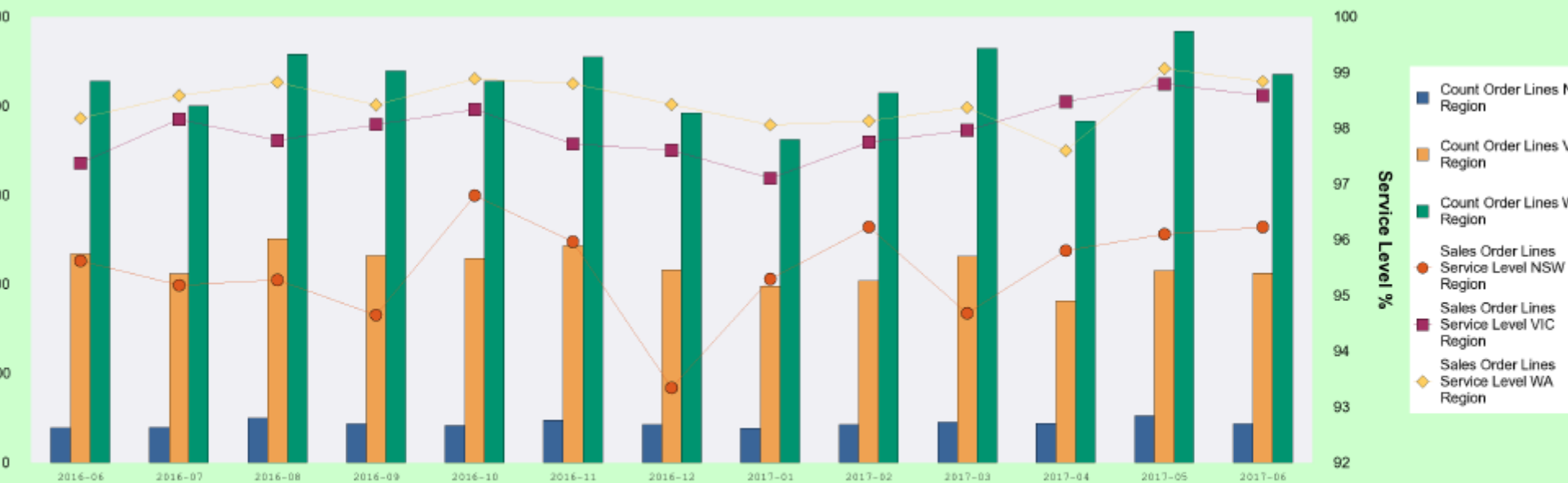


Report Period: 1/06/16 to 30/06/17

Controlled Inventory - Service Levels											
/ Org	Period	Sales Orders			Service Level %						
		Qty	Lines	B/O Lines	Sales Orders	Sales Order Lines					
						All	C1	C2	C3	C4	C9
	2017-06	420	4,347	164	80.48	96.23	93.75		95.10	97.95	94.04
	YTD	5,178	53,094	2,404	80.11	95.47	95.53		95.13	95.87	95.12
	2017-06	1,690	21,261	301	86.75	98.58	98.15	99.40	98.51	98.09	96.48
	YTD	22,403	262,666	5,189	82.69	98.02	99.04	99.37	98.35	97.95	96.88
	2017-06	2,247	43,561	504	84.96	98.84	99.87	75.00	98.93	99.19	98.38
	YTD	28,865	511,702	7,543	83.76	98.53	99.03	87.05	99.09	98.49	98.17
	2017-06	4,357	69,169	969	85.22	98.6	98.85				
	YTD	56,446	827,462	15,136	83.00	98.17	98.94	98.84	98.57	98.15	96.69



Nos of Order Lines / Service Level % for Last 13 Months





Controlled Inventory - Service Levels												
						Service Level %						
Sales Orders						Sales Order Lines						
Group / Org	Division	Period	Qty	Lines	B/O Lines	Sales Orders	All	C1	C2	C3	C4	C9
	Midland	2017-06	401	8,176	52	91.02	99.36	100.00	80.00	99.34	99.38	99.35
		YTD	6,030	98,389	1,234	86.57	98.75	98.52	86.64	99.18	98.57	98.01

Controlled Inventory - Service Levels												
						Service Level %						
Sales Orders						Sales Order Lines						
Group / Org	Customer Name	Period	Qty	Lines	B/O Lines	Sales Orders	All	C1	C2	C3	C4	C9
WA Region	MIDAAEM	2017-06	17	1,747	14	58.82	99.20	100.00		99.65	98.94	
		YTD	250	18,598	241	53.6	98.70	98.32		99.16	98.48	97.4

